



AEGON Asset Management improves operations with remote working solution



Customer agenda

- Continuous Improvement/Innovation
- Risk Avoidance

Services

- Mobile Worker
- Secure Remote Access

Business challenge

AEGON Asset Management manages around £38 billion of assets on behalf of individuals, institutions and insurance companies in the UK. Its fund managers and senior executives frequently work from remote locations, including overseas. With financial markets operating round-the-clock, members of staff require access to investment information regardless of location. Although AEGON has a mobile solution for its laptop computers, staff were still unable to access certain information, and often had problems connecting their laptops to the Internet while abroad.

Computacenter solution

To provide fund managers and senior executives with more flexible access to business-critical applications, AEGON enlisted help from IT partner Computacenter to implement a remote working solution based on Citrix technology. It provides 70 members of staff with secure access to their data and corporate applications, such as Lotus Notes, Bloomberg and Reuters, via their home computers or even from devices in Internet cafés. The solution is based on four Citrix Presentation Servers and uses RSA SecureID key fobs to safeguard security.

Results

Improved access to investment information means that staff can manage funds more effectively, increasing profitability for both AEGON and its customers. The Citrix solution also improves security and reduces the risk of data loss, as information is housed centrally and access can be carefully managed. The project has proved to be such a success that AEGON is now looking into rolling out the solution to other parts of the business.

More resources

To find out more about our services, visit:

www.computacenter.com/services