



Managed network infrastructures for competitive advantage

With a growing estate of devices and an increasingly mobile workforce, the need for cost control and flexible end user provisioning and management is essential. Unlimited access to information is equally imperative as organisations need to stay agile as competition increases.

Business Challenge

As the speed and quality of collaboration between people and systems increasingly act as a differentiator for growth and competitiveness, so are network infrastructures becoming more business critical and complex.

Diversification of network usage for rich-media, collaboration and voice, in addition to the rising volume of email, is putting the most stable of network infrastructures under pressure.

The challenge for IT is to manage these demands whilst controlling costs and avoiding implementation of disparate network technologies and standards.

Network services require high security and expensive skilled resources. Many organisations choose to outsource parts or all of their network management function.

Finding the right partner to manage your network infrastructure is imperative. In the current economic climate, accreditations and operational capability are simply not enough. In addition, companies need a supplier that has the commercial flexibility and innovative approach to respond to the increasing challenges through service transformation, technology-pacing and the flexible

provision of resources onshore, offshore or an optimal combination of both.

Deliverables

Computacenter's network services encompass design, implementation and management of local and wide area networks.

By working with Computacenter, organisations such as Wokingham Borough Council and home builder Crest Nicholson benefit from a single provider designing, supporting and managing their network environment and access to the required resources for critical processes such as security and network convergence.

For further cost reductions and technology optimisation, Computacenter has the specialist technical expertise and partner relations to implement Voice over Internet Protocol (VoIP) and the latest developments for Unified Communications.

The investment in our Shared Services Factory enables our customers to reduce cost by taking advantage of proven, repeatable and ITIL-based processes that also accelerate innovation and improve service quality.

Crest Nicholson

Crest Nicholson is one of the largest homebuilders and developers in the UK. The company employs nearly 600 staff and operates from headquarters in Chertsey, Surrey as well as six regional business units and a central regeneration business unit.

“
Computacenter provides us with access to specific skills and resources as and when we need them.
”

Myles Gibbins
Group IT Director
Crest Nicholson

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Networks services and solutions overview

Managed services

- 24x7 Service Desk & operations infrastructure
- Policy management and support
- Installations, moves and changes

Transformation

- Network technology optimisation expertise through Cisco Gold Partner status and as a member of the Microsoft Mobility Partner Advisory Council (MPAC)
- £5m investment in the UK's first multi-vendor Unified Communications centre of excellence

Resources on Demand

- Largest vendor independent engineering force in the UK
- The number one cabling company in the UK
- Fully accredited network consultants and engineers with all major vendors and trained to BS7799 lead auditor status

About Computacenter

Computacenter is Europe's leading independent provider of IT infrastructure services. To help our customers maximise the value of IT to their businesses, we offer services and solutions to support each stage of infrastructure investment.

We can advise customers on their IT strategy, implement the most appropriate technology from a wide range of leading vendors and manage their technology infrastructures on their behalf. At every stage we help them minimise the cost and maximise the business value of their IT through a range of services up to full outsourcing.

Our corporate and government clients are served by offices across the UK, Germany, France, the Benelux countries, Spain and South Africa. We also serve our customers' global requirements through our extensive partner network.

What next?

To find out how Computacenter can help you, please contact your account manager or email enquiries@computacenter.com

Customer benefits



Cost reduction

- Reduced total cost of ownership through consolidation of the network infrastructure
- Transparent, innovative and flexible commercials



Continuous improvement and innovation

- Convergence and standardisation of the network environment reducing complexity and diversity to enable improved staff productivity
- Skills in the latest technologies for Unified Communications and VoIP technologies



Access to skilled resources

- 24x7x365 multi-lingual Service Desk
- Mobile engineering force for onsite and remote support
- Multi-technology specialist resources for network optimisation